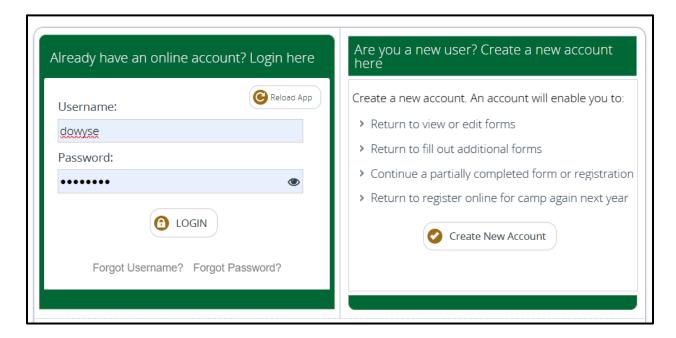
#### TURKEY HILL RANCH FAMILY CAMP REGISTRATION PROCESS

This documentation will guide you through the process of registering for Family Camp at Turkey Hill Ranch. The process of registering is a bit different this year. An Adult (Ages 18-99) will register themselves AND their additional campers all in one process. The Adult that's registering MUST be 18 years or older in order to select the program. If you select your child (17 and under) as the one the registration will be on, you will not see the Family Camp program due to the child being under 18.

#### **Step 1: Log In or Create New Account**

On the **Online Registration Portal** page, please read the text in the *Click to View Important Message* field. Based on the information provided above, you will either log in on the left-hand side or create a new account.



**Note:** If you have been indicated as a contact for a camper (Parent/Guardian 1 or Emergency Contact), follow the instructions below on how to change your record to a Camper record (*See Step A: Changing a Contact Record to a Camper Record*).

If you have logged in, you will click on **Register (New)** button next to the **adult's name** (*Go to Step 2:* **Registration Process on page 3** of this documentation).

Don't see your name under the **Campers in Current Account**? Go to **Step A: Changing a Contact Record on page 2** of this documentation.

If you clicked on Create New Account, you will:

- 1. Create a Login
- 2. Create a Record (this record should be for the adult ages 18-99)
- 3. Go through Registration process (Go to Step 2: Registration Process on page 3 of this documentation).

## Step A: Changing a Contact Record to a Camper Record

If you were indicated as a contact for a camper or an organization record (church), you will log in and click on **Add Camper** button located at the top of your screen.



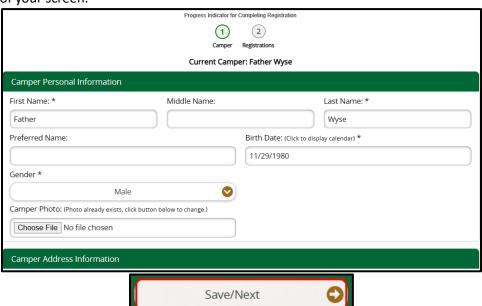
Select Create a Camper in the same household as existing users account button.

Create a Camper in the same household as existing users account

Select the record you want to create as a camper record and then click **Make the selected person above to a Camper** button.



Enter/Edit the required information for the record (indicated by an asterisk \*) then click **Save/Next** at the bottom of your screen.



Confirm information by clicking on **Confirm** button. You will then start the registration process.



**Step 2: Registration Process** 

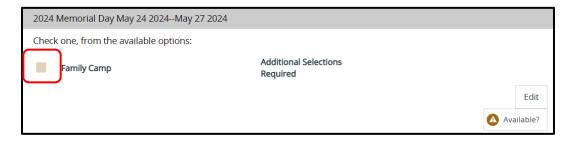
## **Step A: GHRID Page**

No one has received a GHRID for the Family Camp program. Click No.



# **Step B: Program Selection Page**

Select **Family Camp** program by checking the checkbox.

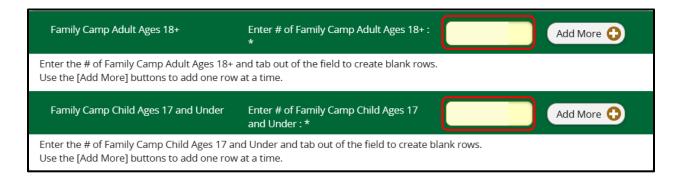


**Note:** You will NOT see a price the first time you select this program. You will be making additional selections in order for the price to show at the end.

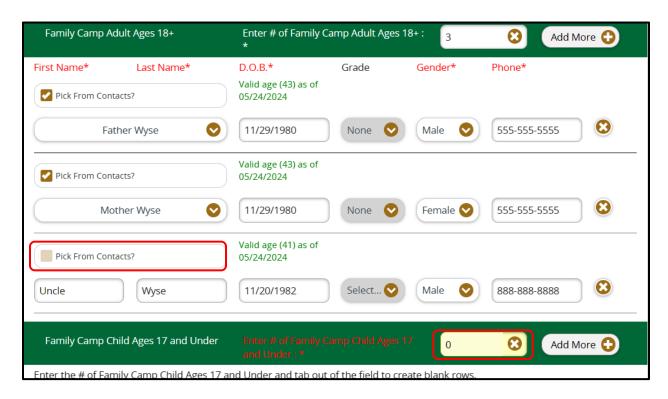
## **Step C: Enter # of Participants Page**

Enter the # of Adults (including yourself) and the # of Children ages 17 & Under in the yellow fields.

Note: If you are NOT bringing any children ages 17 and under, enter 0 into the yellow field.



When you enter in a #, you will then be prompted to either select the camper from the dropdown menu OR if you don't see the camp in the dropdown menu, uncheck **Pick From Contacts** and manually enter in the information for that camper (see **Uncle Wyse** as an example in the screenshot below).

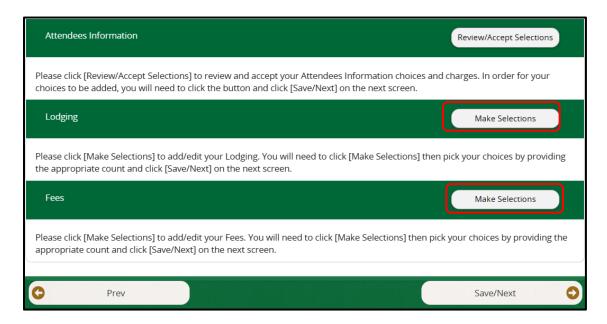


Anything that is yellow on this page, or has red text with an asterisk indicates the information is required. If something is greyed out, skip over it.

Once you have entered yourself and your additional campers on this page, click Save/Next

## **Step D: Categories Page**

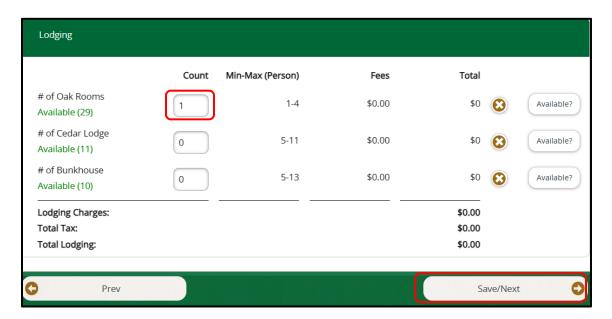
The Categories pages are how the charges will be applied to the program. After you have made your selections, you will be routed back to this screen every time.



# Lodging

Click on Make Selections button.

Enter the # of rooms next to the lodging selection you wish to request needed for you and your family based on the Min-Max (Person) criteria. If something is unavailable, you will see red text underneath the option and you cannot select it. Click Save/Next to confirm your selection and you'll be taken back to the *Categories* page.



#### **Fees**

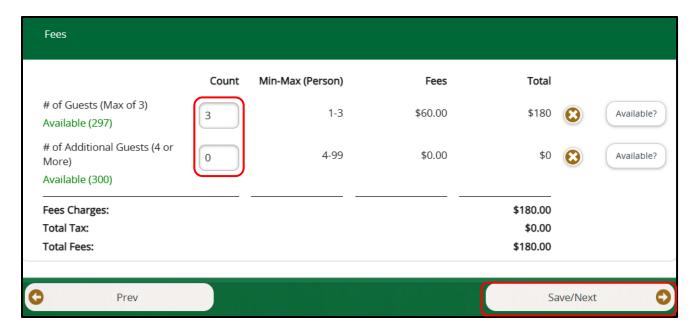
Click on Make Selections button.

To apply the fees appropriately, enter the # of guests that are coming with you. If your family number exceeds 3, you will enter **3** in the first section, and then the rest of the # of guests you're bringing in the bottom section.

After entering in the information below, click **Save/Next** and you'll be taken back to the *Categories* page.

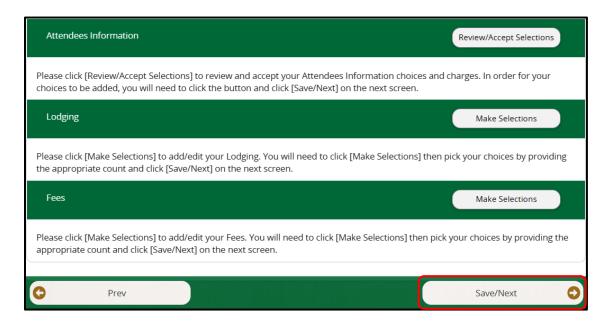
#### **Example:**

- If I am bringing a family of 3, I would enter 3 in the # of Guests (Max of 3).
- If I am a family of 8, I would enter 3 in the # of Guests (Max 3) section AND 5 in the # of Additional Guests (4 or More) section (totaling to 8 guests).



# **Step E: Categories Page (Completion)**

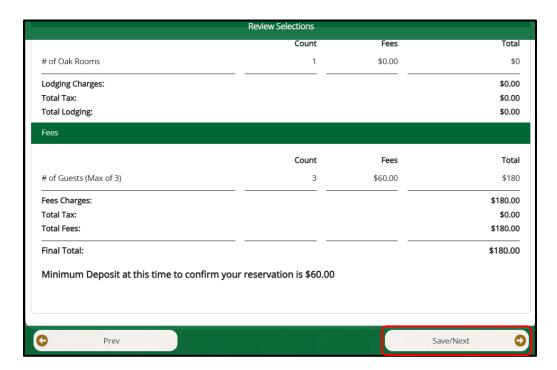
AFTER YOU HAVE MADE YOUR SELECTIONS IN BOTH LODGING & FEES CATEGORIES. Click **Save/Next** to continue.



## **Step F: Financial Overview Page**

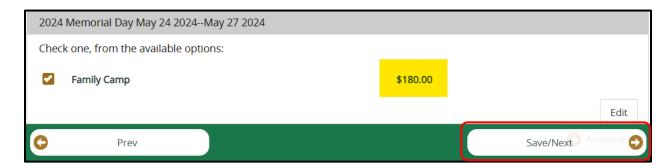
You will be brought to the **Financial Overview** page where you will see the breakdown of the charges for Family Camp.

Click Save/Next to continue.



## **Step G: Program Selection Page (Confirmation)**

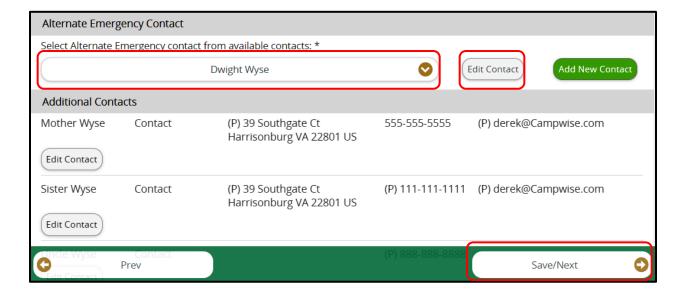
You will be brought back to the "Program Selection" page you saw in the beginning. THE DIFFERENCE THIS TIME IS THAT YOU WILL SEE A PRICE. Don't uncheck anything. Just click **Save/Next** to continue on.



## **Step H: Emergency Contact**

Select an **Emergency Contact** in the dropdown menu OR you can click on **Add New Contact** if you want to indicate someone different to be an emergency contact for you. If there's info missing, click on **Edit Contact** button and fix what is indicated that is missing (yellow highlight w/ red text & asterisk).

Click Save/Next to continue.



## **Step I: Online Forms Page**

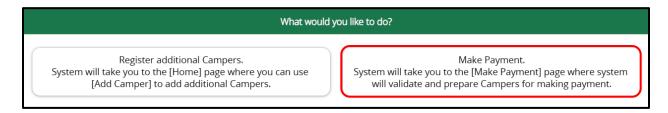
No forms are requested to be completed.

Click Save/Next to continue.



#### Step J: What Would You Like to Do Next Page

You've completed the required items in the registration process. The next step would be to **Make a Payment** to secure your spot for Family Camp. On this page, click **Make Payment** button to be taken to the payment process.



# **Step 3: Payment Process for Family Camp**

#### **Step A: Process Selected Campers**

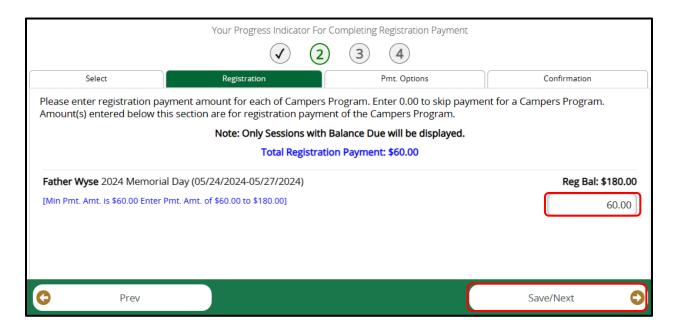
On this page, you will notice that there will be a good amount of red text and a "Missing Req. Data" message next to your other campers. **IGNORE THIS MESSAGE**. Make sure the Adult that's registering everyone is the ONLY camper selected (blue text) then click on the **Process Selected Campers** button.

Select Campers and click [Process Se	click [Process Selected Campers] button:		Process Sele	Process Selected Campers	
			View Option	View Options: List III Tile	
Name	Reg Bal	Str Bal	Status	Action	
Abby (CW Test) Wyse	\$0.00	\$0.00	No Balance Due		
Brother Wyse	\$0.00	\$0.00	No Balance Due		
Dwight Wyse	\$0.00	\$0.00	No Balance Due		
Father Wyse	\$180.00	\$0.00	Selected	Deselect	
Mother Wyse	\$0.00	\$0.00	Missing Req. Data	Details	
Sister Wyse	\$0.00	\$0.00	No Balance Due		
Uncle Wyse	\$0.00	\$0.00	Missing Req. Data	Details	

# **Step B: Enter Amount You Wish to Pay**

The full amount is entered by default on the right-hand side. You do have the option to make a payment between \$60.00 to the full balance. If you wish to pay just the minimum deposit of \$60, enter that amount in the field below.

Click **Save/Next** to continue.



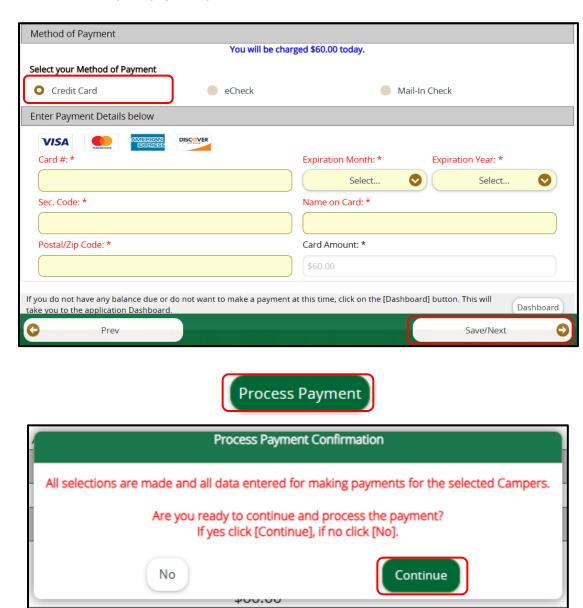
## **Step C: Enter Method of Payment**

Select the method of payment you wish to use and enter in your payment information.

Click Save/Next to continue.

Click on **Process Payment** button to process your payment.

Click Continue to complete payment process.



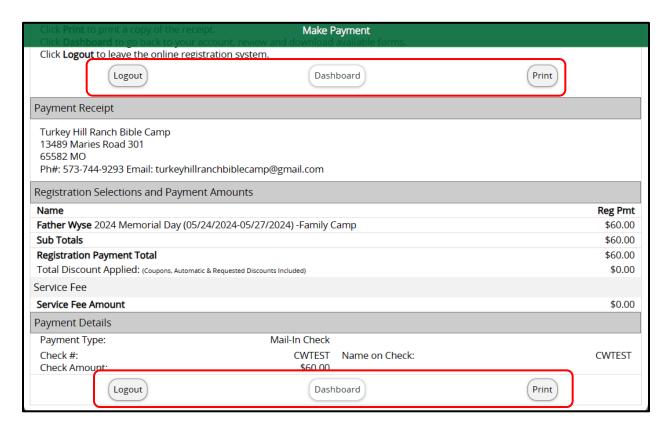
**Note:** If you selected *Mail-In Check*, you will remain at the *Incomplete* status until the camp receives your check in the mail and enters in that payment on your record.

## Step D: Confirmation Page—Registration Completed

After you have processed your payment, you will be brought to this page. This page indicates you have completed the registration process for Family Camp and you do not have to do anything else. You do have options on this page you can select from.

#### You can:

- Click on the **Print** button to print out a receipt.
- Click on the **Dashboard** button to go to the dashboard page in the Online Registration portal.
- Click on **Logout** button to log out.



#### **Need Assistance?**

If you are needing technical assistance, you can call the technical support line at 866-433-4548. Technical Support does NOT remove registrations or take payments over the phone. You will need to call the camp directly. If you have camp specific questions or need to *Edit/Remove* your registration, please call Turkey Hill's number at 573-744-9293.